Website Content

Website Map -we want either tabs, or a pull down menu in the top corner to navigate.

- Home page brief "who we are"
 - Commercial
 - Residential
 - Transition photos that fade from dirty to clean
 - Get a Quote (should we have a link to this one the home page or separate ones on the Commercial/Residential pages?)
 - Residential: give rates (see below). Clients may fill out our client intake form, email, or call for more information or to book an appointment.
 - Commercial: Fill out form, email, or call to schedule a free on-site quote.
 - Testimonials
 - About us
 - Mission Statement & Our Story
 - Meet our team
 - Employment
 - FAQ

Who are we?

We are a small, local, eco-friendly cleaning company proudly serving the Pioneer Valley and surrounding hilltowns of Western Massachusetts. Using non-toxic products, we provide high-quality professional cleaning services. Our team is fully insured and prepared to handle everything from home cleanings, to rental turnovers, to large commercial contracts.

Meet our team: (sent out an email asking about putting up pics and bios)

Krystal Hanson: Residential cleaner Ginny Honeywell: Residential cleaner Colin Weston: Commercial cleaner Joshua Honeywell: Substitute cleaner Amanda Worpek: Substitute cleaner

Seth Allison: Owner & Commercial/residential cleaner Lia Borrelli: Owner & Commercial/residential cleaner

Mission Statement

Our mission is to simultaneously provide high-quality, eco-friendly, reliable cleaning services for our clients and an excellent work environment for our employees.

Our Story (we may change this, still deciding on tone)

Collective Cleaners was founded in 2017 by two professional cleaners, Lia Borrelli and Seth Allison. After years working in the service industry, Lia & Seth came together to create the company where they had always wanted to work. We aim to attract the best cleaners by paying a true living wage and taking care of all the supplies, equipment, insurance, advertising, W2s, PTO, and more, so that all they need to worry about is showing up and doing a great job. We respect and value our cleaners and understand that happy cleaners means satisfied clients. We aim to keep everyone happy and satisfied.

If you are ever unsatisfied and/or have any questions or concerns, please contact us and Lia or Seth will personally work with you to make sure your needs are met.

Links:

- -Learn more about employment with Collective Cleaners
- -Request a quote

Residential Cleaning Rates

Sliding scale \$55-\$40/hr

*Vacuum discount: If you have a high quality vacuum we may use, we offer a \$5/hr discount (please contact us with make & model to see if yours qualifies).

Commercial Cleaning Rates

We provide free, onsite quotes for Commercial Clients.

Residential Services

At any residential job, we arrive equipped to handle:

- High dusting (up to 8ft)
- Detail dusting
- Cleaning surfaces
- Vacuuming
- Mopping
- Bathrooms -including soap scum removal and mildew remediation.
- Kitchens -including stoves, microwave interiors, cabinet & appliance exteriors.

We also offer specialty services by request:

- Oven interiors
- Refrigerator interiors
- Cabinet interiors
- Extra high dusting (over 8ft)
- Windows (must be interior accessible above ground level)
- Laundry

Organizing

For carpet & upholstery cleaning, please contact Pioneer Cleaning

Commercial Services

- Emptying trash/recycling
- Dusting
- Cleaning surfaces
- Bathrooms
- Kitchens
- Vacuuming
- Mopping
- Windows (must be interior accessible above ground level)
- Custom deep cleanings

For carpet & upholstery cleaning, please contact Pioneer Cleaning

Employment

Why work for Collective Cleaners?

- Pay & benefits: We pay \$17 for training and then \$20-\$25/hr plus travel time between jobs and to job sites farther than 20 minutes from home. Employees earn 1 hour of paid-time-off that may be used however they choose, or cashed in at any time.
- Our employees receive W2s and pay roughly ⅓ the taxes of self-employed cleaners.
- Our employees are all covered under our liability and worker's compensation insurance.
- We provide all the cleaning supplies and handle all equipment maintenance and repairs.
- We handle all advertising and booking of new clients.
- We schedule substitute cleaners when our employees go on vacation.
- We never ask our employees to sign non-compete agreements.

We are seeking honest, hard working individuals with excellent communication and customer service skills. Our ideal candidates already have substantial professional cleaning experience. However, we are happy to train motivated individuals with excellent amateur cleaning skills and professional experience in the service industry and/or trades.

We understand that the key to a successful business is attracting and keeping the finest cleaners, the ones who take pride in always doing their best work. We work hard to create and maintain an excellent work environment, and we are always grateful for feedback that will inform and enable us to do better.

If you are interested in working with Collective Cleaners, please fill out an Employment Application and email your resume to pvcollectivecleaners@gmail.com.

Business Address/contact info

Collective Cleaners 21-B Fairfield Ave Haydenville, MA 01039

(413) 345-5411 pvcollectivecleaners@gmail.com